

# NORTHWEST ISD TRANSPORTATION OVERVIEW



Reliant Transportation, Inc.



# OUR INAUGURAL YEAR.....



- Implemented assigned seating with numbered seats for the entire NISD fleet
- On Time Performance – 99% average
- Initiated student roll calls to capture daily student ridership
- Installing PA systems in buses to better communicate with students in the back of the bus
- At Christmastime, we supported the Angel Tree with NISD by providing the labor and buses to deliver all the hundreds of gifts to each of the campuses for distribution.
- Holiday Bus decorations on the front of the buses – Community goodwill
- Uniforms shirts & safety vests for professional appearance
- \$1000 Safety Bonus for drivers & \$500 for monitors
- Improved communication with Campuses & Central Administration
- Parent Surveys 89%; up 10% from previous school years



# Our Management Staff



**General Manager**  
**Richard Blatchley**  
29 years



**Operations Manager**  
**Michael Butters**  
3 years



**Safety Manager**  
**Amy Bruton**  
1 year



**Maintenance Manager**  
**Don Chandler**  
6 years

# Our Operations Team



**Donna Randazzo**

Road Supervisor  
6 years



**Phillip Rodriguez**

Road Supervisor  
3 years



**Keisha Foster**

Dispatcher  
1 year



**Jami McClellan**

Dispatcher  
6 years



**Lacy Armstrong**

Field Trip Coordinator  
18 years



**Karen Blatchley**

Payroll/HR Manager  
27 years



**Sharon Berry**

Router  
4 years



**Dee Wesolowski**

Router  
32 years



**Tamika Smith**

Safety Coordinator  
6 years

# Our Maintenance Team



## Mechanics

Randy Browning,  
Patrick Bryant, James  
Dawson, John  
Patterson, David  
Tungate & Charles  
Young

..... They keep us rolling!

# Routes & Field Trips



## ➤ Daily Operations

- 140 Regular Ed Routes
  - 37 Special Ed Routes
  - 32 Midday Routes
- for 15,813 miles per day

## ➤ Field Trips

- 1,206 Field Trips
- for 64,571 miles to date

➤ Transporting approximately 14,000 students per day

➤ **Year End Projection – 2,546,673 miles**



# Safety



- Created employee training program to promote safe driving and accident reduction
- All buses are equipped with DriveCam. This generates drivers who are more aware of their driving habits
- Safe Stop allows parents to real-time track their child's bus location
- With NISD, Reliant developed a district wide Accident Procedure Plan previously not established
- Drivers and monitors work to ensure that all students utilize seatbelts at all times during routes and field trips
- Managers and road supervisors make themselves available to employees on the yard and at the campuses to meet their safety needs

# Employee Engagement



- On paydays, breakfast is prepared and served by management to employees in appreciation of their hard work and dedication
- Turkeys were provided for every employee at Thanksgiving
- Reliant has seasonal lunches for employee appreciation
  - Christmas with raffle, Spring Fling, etc.
- There are giveaways to select employees at our monthly safety meetings
- There will be an upcoming Year End picnic



# Conclusion



**Thank you for  
allowing us to  
become part of the  
Northwest ISD family.**